



DOUGLAS A. DUCEY  
- GOVERNOR -

VICTORIA WHITMORE  
- EXECUTIVE DIRECTOR -

**ARIZONA STATE VETERINARY MEDICAL EXAMINING BOARD**  
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VETBOARD.AZ.GOV

**MINUTES**  
**August 18, 2021**  
**Board Room A, at 8:30 a.m.**  
**1740 W. Adams Street, Board Room A**  
**Phoenix, Arizona 85007**

**Members Present:** Mr. Jim Loughhead, Ms. Jessica Creager, Ms. Jane Soloman (left at 1:50pm), Ms. Nikki Frost, CVT (telephonic), Dr. Greg Byrne, Dr. Robyn Jaynes (telephonic), and Dr. Darren Wright (telephonic).

**Members Absent:** Dr. Sarah Heinrich.

**Staff and Legal Counsel Present:** Ms. Victoria Whitmore, Executive Director; Mr. Marc Harris, AAG (Assistant Attorney General); and Ms. Tracy Riendeau, CVT, Senior Medical Investigator.

**1. I. CALL TO ORDER**

**2.**

**Roll call:** Dr. Wright at 8:30 a.m.

**II. INITIAL INVESTIGATIVE REVIEW AND ACTION ON THE FOLLOWING CASES:**

**3. 21-80, In Re: Patrick Ryan, DVM**

After discussion and consideration, a motion was made by Dr. Wright and seconded by Ms. Soloman to accept the Investigative Committee's recommendation and **dismiss** this issue with no violation. Motion passed unanimously.

**4. 21-81, In Re: Dorothy Nelson, DVM**

Attorney David Stoll was present to monitor. After discussion and consideration, a motion was made by Ms. Frost and seconded by Ms. Creager to accept the Investigative Committee's recommendation and **dismiss** this issue with no violation. Motion passed unanimously.

**5. 21-82, In Re: Elsa Swenson, DVM**

Attorney David Stoll was present to monitor. Ms. Dominique Horton was present telephonically and made statements. After discussion and consideration, a motion was made by Dr. Jaynes and seconded by Ms. Soloman to accept the Investigative Committee's recommendation and dismiss this issue with no violation, and issue a **Letter of Concern** with respect to communication between reception staff and veterinary staff and ensuring when a particular

veterinary staff member is unavailable, client communications are still being addressed by a veterinarian. Motion passed unanimously.

After discussion and consideration, a motion was made by Ms. Soloman to open an investigation against the Responsible Veterinarian of the premises for ensuring reception staff is getting messages from a pet owner to a veterinarian. No second; motion failed.

**6. 21-83, In Re: Bernard Mangone, DVM**

After discussion and consideration, a motion was made by Ms. Creager and seconded by Ms. Soloman to accept the Investigative Committee's recommendation to **dismiss** this issue with no violation. Motion passed unanimously.

**7. 21-84, In Re: Lorna Lanman, DVM**

Ms. Soloman recused. Attorney David Stoll was present and made statements on behalf of Dr. Lanman. After discussion and consideration, a motion was made by Dr. Jaynes and seconded by Ms. Creager to schedule this matter to an **Informal Interview**. Motion passed 6 ayes, 1 recusal.

**8. 21-85, In Re: Leigh P. Jackson, DVM**

Ms. Frost recused. Attorney David Stoll was present to monitor. After discussion and consideration, a motion was made by Ms. Soloman to schedule this matter to an Informal Interview. No second; motion failed.

After further discussion and consideration, a motion was made by Ms. Soloman and seconded by Mr. Loughead to accept the Investigative Committee's recommendation and dismiss this issue with no violation and issue a **Letter of Concern** as it is the licensee's responsibility to ensure the medical records are in accordance the Statute's and Rules. Motion passed 6 ayes, 1 nay.

**9. 21-86, In Re: Kaillyn Radosevich, DVM**

Ms. Frost recused. Attorney David Stoll was present to monitor. After discussion and consideration, a motion was made by Ms. Soloman and seconded by Mr. Loughead to accept the Investigative Committee's recommendation and dismiss this issue with no violation and issue a **Letter of Concern** as it is the licensee's responsibility to ensure the medical records are in accordance the Statute's and Rules. Motion passed 6 ayes, 1 nay.

**10. 21-87, In Re: Ryan Lunt, DVM**

Attorney David Stoll was present to monitor. After discussion and consideration, a motion was made by Ms. Soloman and seconded by Ms. Creager to accept the Investigative Committee's recommendation and **dismiss** this issue with no violation. Motion passed unanimously.

**11. 21-88, In Re: Mackenzie Kurth, DVM**

Dr. Kurth was present with attorney, Ashley Fitzsimmons, and made statements. After discussion and consideration, a motion was made by Dr. Jaynes and seconded by Ms. Creager to accept the Investigative Committee's recommendation and **dismiss** this issue with no violation. Motion passed unanimously.

**12. 21-89, In Re: Kelsie Leavitt, DVM**

Dr. Leavitt was present with attorney, T. Scott King, and made statements. After discussion and consideration, a motion was made by Dr. Jaynes and seconded by Ms. Soloman to schedule this matter to an **Informal Interview**. Motion passed unanimously.

**13. 21-90, In Re: Hannah Wachtel, DVM**

Attorney David Stoll was present to monitor. After discussion and consideration, a motion was made by Dr. Wright and seconded by Ms. Creager to accept the Investigative Committee's recommendation and **dismiss** this issue with no violation. Motion passed unanimously.

**14. 21-91, In Re: Catalin Petcu, DVM**

Ms. Dorothy Richardson was present and made statements. Ms. Denise DiGuacomo was present and made statements. After discussion and consideration, a motion was made by Dr. Wright and seconded by Ms. Creager to disagree with the Investigative Committee's recommendation and dismiss this issue with no violation and issue a **Letter of Concern** with respect to ensuring his medical records are in accordance with the Statutes and Rules. Motion passed 6 ayes, 1 nay (Ms. Soloman).

**15. 21-92, In Re: Kathryn Mueller DVM**

Attorney David Stoll was present to monitor. Mr. Gary Widemshek could not be reached. After discussion and consideration, a motion was made by Ms. Frost and seconded by Dr. Jaynes to accept the Investigative Committee's recommendation and **dismiss** this issue with no violation. Motion passed unanimously.

**III. INFORMAL INTERVIEWS - BOARD DELIBERATION AND ACTION**

**1. 21-57: In Re: Rachael McKinney, DVM**

Dr. McKinney was present with attorney David Stoll, made statements and answered questions. After discussion and consideration, a motion was made by Dr. Byrne and seconded by Ms. Creager to **dismiss** this issue with no violation. Roll call: Dr. Byrne, aye; Dr. Wright, aye; Ms. Frost, aye; Ms. Creager, aye; Dr. Jaynes, aye; Mr. Loughead, aye; and Ms. Soloman, aye. Motion passed unanimously.

**2. 21-96: In Re: Melanie Rettler, DVM**

Dr. Rettler was present telephonically, made statements and answered questions. After discussion and consideration, a motion was made by Ms. Soloman and seconded by Ms. Creager to adopt the Findings of Fact in the Investigative Division Report and add a Finding of Fact reflecting the evidence of the certified mailing of the Informal Interview notice. Roll call: Dr. Byrne, aye; Dr. Wright, aye; Ms. Frost, aye; Ms. Creager, aye; Dr. Jaynes, aye; Mr. Loughead, aye; and Ms. Soloman, aye. Motion passed unanimously.

After further discussion and consideration, a motion was made by Ms. Soloman and seconded by Ms. Creager to find Dr. Rettler in violation of **ARS § 32-2274 (A) (9)** for failure to maintain a premises license for two years; 2019 – 2020. Respondent continued to provide veterinary medical services to the public without a premises license. Roll call: Dr. Byrne, aye; Dr. Wright, aye; Ms. Frost, aye; Ms. Creager, aye; Dr. Jaynes, aye; Mr. Loughead, aye; and Ms. Soloman, aye. Motion passed unanimously.

**3. 21-53: In Re: Deborah Chapman, DVM – Continuance of Informal Interview of July 21, 2021, for the purpose of receiving additional information and reviewing possible action to approve proposed Findings of Fact, Conclusions of Law, and adopting an Order.**

Attorney David Stoll was present to monitor. After discussion and consideration, a motion was made by Dr. Wright and seconded by Ms. Creager to adopt the Findings of Fact and Conclusions of Law as drafted. Motion passed 6 ayes, 1 nay (Mr. Loughead).

After further discussion and consideration, a motion was made by Dr. Wright and seconded by Ms. Creager to issue Dr. Chapman an Order that includes a period of Probation of 1 year to obtain six (6) hours of continuing education, in addition to the statutory requirements to maintain licensure. Those six (6) hours shall be in communication. The Order shall also include a \$500 civil penalty. Roll call: Dr. Byrne, aye; Dr. Wright, aye; Ms. Frost, aye; Ms. Creager, aye; Dr. Jaynes, aye; Mr. Loughead, nay; and Ms. Soloman, aye. Motion passed 6 ayes, 1 nay.

#### **IV. ADMINISTRATIVE (FORMAL) HEARING**

##### **1. 21-68: In Re: Angela Ryan, CVT**

The Board conducted a formal administrative hearing. Assistant Attorney General, Justin Larson, represented the State, made opening and closing statements, presented exhibits, and asked questions of the witness. Witness, Senior Medical Investigator for the Arizona State Veterinary Examining Board, Tracy Riendeau, C.V.T., was present and testified.

Assistant Attorney General, Michael Raine, was present to provide independent legal advice to the Board.

Respondent was noticed and did not appear. The Board chair confirmed that Respondent was not present for the hearing. At the request of State, the Board chair admitted the State's exhibits 1-12.

After discussion and consideration, a motion was made by Ms. Soloman and seconded by Ms. Creager to adopt the State's Factual Allegations and Allegations of Unprofessional Conduct as its Findings of Fact and Conclusions of Law. Roll call: Dr. Byrne, aye; Dr. Wright, aye; Ms. Frost, aye; Ms. Creager, aye; Dr. Jaynes, aye; Mr. Loughead, aye; and Ms. Soloman, aye. Motion passed unanimously.

After further discussion and consideration, a motion was made by Ms. Soloman and seconded by Ms. Creager to issue Ms. Ryan an Order for **Revocation** of her Certificate, number V1895. Roll call: Dr. Byrne, aye; Dr. Wright, aye; Ms. Frost, aye; Ms. Creager, aye; Dr. Jaynes, aye; Mr. Loughead, aye; and Ms. Soloman, aye. Motion passed unanimously.

The Board chair indicated that the Board's decision would be reduced to a written order and that the parties would have further appeal rights. The matter concluded.

#### **V. ADMINISTRATIVE REVIEW OF PREVIOUS ACTIONS**

##### **1. 20-86: In Re: Leon Ford, DVM. Quarterly appearance as required by Consent Agreement. Board may review, discuss, and take action on information presented.**

Dr. Ford appeared in compliance with his Consent Agreement, made statements and answered questions.

##### **2. 21-66: In Re: Tressa MacLennan, DVM. Quarterly appearance as required by Consent Agreement. Board may review, discuss, and take action on information presented.**

Dr. MacLennan appeared in compliance with her Consent Agreement, made statements and answered questions.

**3. 20-83: In Re: Hugo Santibanez, DVM. Board may review, discuss, and take action on completion of continuing education as required by Board Order and may return license to Active status.**

After discussion and consideration, a motion was made by Ms. Creager and seconded by Ms. Soloman to approve Dr. Santibanez's completion of continuing education as required by his Board Order and return his license to Active status. Motion passed unanimously.

**4. 21-04: In Re: Bernard Cohen, DVM. Board may review, discuss, and take action on continuing education plan submitted in compliance with Board Order.**

After discussion and consideration, a motion was made by Ms. Creager and seconded by Dr. Byrne to approve Dr. Cohen's continuing education plan in compliance with his Board Order. Motion passed unanimously.

**5. 21-06: In Re: Amy Coy, DVM. Board may review, discuss, and take action on continuing education plan submitted in compliance with Board Order.**

No action taken. Matter will be placed on a future Board meeting.

## **VI. REPORTS, CORRESPONDENCE, REFERRALS AND OTHER BUSINESS**

**1. Board may review, discuss, and take action on veterinary license applications:**

**a. Jessica Braun**

After discussion and consideration, a motion was made by Ms. Creager and seconded by Ms. Soloman to approve Ms. Braun's veterinary license application. Motion passed unanimously.

**b. Elizabeth Franz**

After discussion and consideration, a motion was made by Ms. Creager and seconded by Ms. Soloman to approve Ms. Franz's veterinary license application. Motion passed unanimously.

**c. Ryan Navarro**

After discussion and consideration, a motion was made by Ms. Creager and seconded by Ms. Soloman to approve Mr. Navarro's veterinary license application. Motion passed unanimously.

**d. Kathryn Phillip**

After discussion and consideration, a motion was made by Ms. Creager and seconded by Ms. Soloman to approve Ms. Phillip's veterinary license application. Motion passed unanimously.

**2. Board may review, discuss, and take action on requests for Continuing Education course approval:**

**a. Rebecca Talbott, CVT: Introduction To Anesthesia (1.5 hr.); Pharmacology, Equipment of Anesthesia and Intra-Operative Period (1.5 hr.); Local Blocks and Anesthetic Troubleshooting (1.0 hr.); Medical Math (1.0 hr.); CPR, (40 minutes) total lecture hours 5.5 hours to be held Oct. 7, 2021.**

After discussion and consideration, a motion was made by Ms. Frost and seconded by Ms. Creager to approve Ms. Talbott's Continuing Education course. Motion passed unanimously.

**b. American Association of Zoo Veterinarians Conference, October 12 - November 5, 2021.**

After discussion and consideration, a motion was made by Ms. Creager and seconded by Ms. Soloman to approve the American Association of Zoo Veterinarians Conference courses that fall within the 60-day timeframe from time of request. Motion passed unanimously.

**3. Board may review, discuss, and take action to select interviewees and/or may appoint Investigative Committee members:**

**a. Gregg Maura**

Mr. Maura was present, made statements and answered questions. After discussion and consideration, a motion was made by Ms. Frost and seconded by Ms. Soloman to appoint Mr. Maura to the PM Investigative Committee. Motion passed unanimously.

**b. Justin McCormick, DVM**

After discussion and consideration, Board directed staff to invite Dr. McCormick to next month's Board meeting for an interview.

**c. Thomas Schaefer, DVM**

After discussion and consideration, Board directed staff to hold Dr. Schaefer's application for consideration at a later date and time.

**4. Board may review, discuss, and take action on complaint against Landon Ames, possible unlicensed practitioner.**

After discussion and consideration, a motion was made by Mr. Loughead and seconded by Ms. Creager to open an investigation with respect to Mr. Ames' services. Motion passed unanimously.

**5. Board may review, discuss, and take action on information received on possible unlicensed practitioners MaryAnn Torres Luna and Al Luna at Future Pawprints.**

After discussion and consideration, a motion was made by Mr. Loughead and seconded by Ms. Creager to open an investigation with respect to services being provided by MaryAnn and Al Luna through Future Pawprints. Motion passed unanimously.

**6. Board may review, discuss, and take action on unlicensed practitioner case C-21-07, In Re: Cassidy Charmayne's non-response to the investigation.**

After discussion and consideration, a motion was made by Ms. Soloman and seconded by Ms. Soloman to refer the matter to the appropriate County Attorney's Office. Motion passed unanimously.

**7. Board may review, discuss, and take action on request regarding the clarification of interpretation of A.R.S. § 32-2242(B) pertaining to Certified Veterinary Technician applications requirements, per A.R.S. § 41-1001.02:**

**a. Jessica Kulberg**

After discussion and consideration, a motion was made by Ms. Frost and seconded by Dr. Jaynes to conclude that Ms. Kulberg's education is equivalent to a two-year curriculum in veterinary technology related to A.R.S. §32-2242(B). Motion passed unanimously.

**8. Board may review, discuss, and take action on report of dismissal of Iowa Board of Veterinary Medicine case, re: Matthew Keller, DVM.**

No action taken.

**9. Board may review, discuss, and take action on premises inspections:**

**a. R3426: Kaibab Veterinary Clinic. Monet Martin, DVM**

After discussion and consideration, a motion was made by Ms. Soloman and seconded by Ms. Creager to open an investigation regarding non-compliance with respect to controlled substance logs. Motion passed unanimously.

**10. Board may discuss and take action on overview of the Investigative Committee's role and responsibilities.**

Matter will be placed on future Board Agenda.

**11. Board may review, discuss, and take action on information received regarding possible unlicensed practitioners and/or concerns regarding care provided by veterinarian at Animal Kingdom in Arizona Mills.**

After discussion and consideration, Board directed staff to obtain information, in writing, with respect to the treatment of animals by veterinarians and non-veterinary staff at Animal Kingdom.

**12. Board may review, discuss, and take action on FY2022 year-end financial reports.**

Ms. Whitmore updated the Board with respect to the FY2022 year-end financial reports.

**13. Board may review, discuss, and take action on FY2023 budget request.**

Ms. Whitmore updated the Board with respect to the FY2023 budget request.

**VII. REVIEW AND APPROVAL OF MINUTES**

**1. July 21, 2021 Regular Session**

After discussion and consideration, a motion was made by Ms. Creager and seconded by Dr. Byrne to approve the July 21, 2021 Regular Session minutes. Motion passed 6 ayes, 1 absent (Ms. Soloman).

**2. July 21, 2021 Executive Session**

After discussion and consideration, a motion was made by Ms. Creager and seconded by Dr. Byrne to approve the July 21, 2021 Regular Session minutes. Motion passed 6 ayes, 1 absent (Ms. Soloman).

**VIII. CONSENT AGENDA**

**A. Approval of Premises Licenses – Responsible Veterinarian listed**

1. R3702: Happy Endings In Home Pet Euthanasia. New Address. Michael Fixler, DVM
2. R3703: VetIQ Petcare – Mesa (NW). New Premises. Charles Cantrell, DVM
3. R3704: VetIQ Petcare – Glendale (NW). New Premises. Charles Cantrell, DVM
4. R3705: VetIQ Petcare – Queen Creek. New Premises. Charles Cantrell, DVM
5. R3706: VetIQ Petcare – Tempe. New Premises. Charles Cantrell, DVM

6. R3711: Veterinary Neurological Center. New Responsible Veterinarian. Trevor Moore, DVM
7. R3713: Jason Eberhardt, LLC. New Premises. Jason Eberhardt, DVM
8. R3714: Banfield Pet Hospital #1066. New Responsible Veterinarian. Annah Hanson, DVM
9. R3715: Banfield Pet Hospital # 0157. New Responsible Veterinarian. Benjamin Macuil-Rojas, DVM
10. R3716: Banfield Pet Hospital # 1041. New Responsible Veterinarian. Benjamin Macuil-Rojas, DVM
11. R3717: Banfield Pet Hospital # 1004. New Responsible Veterinarian. Heather Penton, DVM
12. R3718: Banfield Pet Hospital #0135. New Responsible Veterinarian. Gabriel Franca, DVM
13. R3720: Banfield Pet Hospital #1190. New Responsible Veterinarian. Drew Pearson, DVM
14. R3721: Banfield Pet Hospital #1908. New Responsible Veterinarian. Heather Penton, DVM
15. R3722: Banfield Pet Hospital #0154. New Responsible Veterinarian. Annah Hanson, DVM
16. R3723: Adrienne Mulligan, DVM Home Premises, New Premises. Adrienne Mulligan, DVM
17. R3724: Banfield Pet Hospital #1864. New Responsible Veterinarian. Dharti Patel, DVM
18. R3725: Banfield Pet Hospital #1809. New Responsible Veterinarian. Gabriel Franca, DVM
19. R3726: Banfield Pet Hospital #2474. New Responsible Veterinarian. Dharti Patel, DVM
20. R3728: East Mesa Animal Hospital. New Responsible Veterinarian. Barbara Guminski, DVM
21. R3733: Gilbert Queen Creek Emergency Veterinarian and Pet Urgent Care. New Premises. Erin Greenwood, DVM

**A (2), (3), (4), (5), (6), (11), (14), (18), and (20) Removed from the Consent Agenda. Approval of Premises Licenses granted.**

**B. Approval of Random Premises Inspections – Responsible Veterinarian Listed**

1. R0089: Desert Equine Services. Jennifer Miller, DVM
2. R0365: Val Vista Animal Hospital. Angela Caldwell, DVM
3. R1339: Dreamy Draw Cat Hospital. Heather Oyan, DVM
4. R2364: Cordell Veterinary Services. Calvin Cordell, DVM
5. R3444: Mobile Animal C Jonnie Quantz, DVM
6. R3456: Sunburst Animal Hospital. Mark Stevens, DVM
7. R3549: Maricopa Animal Hospital. Kelly Larson, DVM
8. R3559: Heidi's Village Veterinary Center. Leo Egar, DVM
9. R3444: Mobile Animal CT. Jonnie Quantz, DVM
10. R3493: Aspen Veterinary Clinic. Jesse Saul, DVM

**B (3) and (5) Removed from Consent Agenda. Approval of Random Premises Inspections granted.**

**C. Approval of Premises Change of Scope**

1. R3456: Sunburst Animal Hospital, LLC. Addition of a Mobile Unit. Mark A. Stevens, DVM.
- Approval of Premises Change of Scope granted.**

After discussion and consideration, a motion was made by Dr. Wright and seconded by Ms. Creager to approve the Consent Agenda as amended. Motion passed unanimously.

**Items Removed From Consent Agenda:**

**A (2), (3), (4), (5), (11) and (14):**

After discussion and consideration, a motion was made by Dr. Wright and seconded by Ms. Creager to approve pending inspection and compliance. Motion passed unanimously.

**A (18) and B (5):**



No action taken – agenda typo.

**A (6):**

After discussion and consideration, a motion was made by Dr. Wright and seconded by Ms. Creager to approve the premises license. Motion passed unanimously.

**A (20):**

After discussion and consideration, a motion was made by Mr. Loughead and seconded by Ms. Creager to approve the premises license and direct staff to obtain information, in writing, on what Dr. Kern's current role is at the premises to ensure compliance with her Consent Agreement. Motion passed unanimously.

**B (3):**

After discussion and consideration, a motion was made by Ms. Soloman and seconded by Ms. Creager to approve the premises license and open an investigation with respect to the overall condition of the premises, including medical record storage, controlled substance log maintenance, cleanliness, and clutter. Motion passed unanimously.

**IX. SUMMARY OF CURRENT EVENTS**

No current events.

**X. CALL TO THE PUBLIC**

Mr. Johnny Johnson addressed the Board.

**XI. ESTABLISHMENT OF FUTURE MEETING DATE**

The next regular meeting will be held on **Wednesday, September 15, 2021**, beginning at 8:30 a.m. at 1740 W. Adams Street, Board Room "A," Phoenix, Arizona, 85007. One or more Board members may appear telephonically.

**XII. ADJOURNMENT**

Meeting adjourned at 2:10pm.

Respectfully submitted,



Victoria Whitmore, Executive Director