



DOUGLAS A. DUCEY  
- GOVERNOR -

VICTORIA WHITMORE  
- EXECUTIVE DIRECTOR -

## ARIZONA STATE VETERINARY MEDICAL EXAMINING BOARD

1740 W. ADAMS ST., STE. 4600 ✓ PHOENIX, ARIZONA 85007

PHONE: (602) 364-1-PET ✓ FAX: (602) 364-1039

VETBOARD.AZ.GOV

### MINUTES

September 18, 2019

Board Room A, at 8:30 a.m.

1740 W. Adams Street, Board Room A

Phoenix, Arizona 85007

**Members Present:** Mr. Jim Loughead, Dr. Robyn Jaynes, Ms. Jessica Creager, Dr. Darren Wright (arrived at 8:52am), Ms. Jane Soloman (left at 1:30pm), Dr. Sarah Heinrich, Dr. J. Greg Byrne, Dr. Christina Bertch (left at 11:00am), and Ms. Nikki Frost, CVT.

**Staff and Legal Counsel Present:** Ms. Victoria Whitmore, Executive Director; Ms. Mary Williams, AAG (Assistant Attorney General); Ms. Sunita Krishna Cairo, Assistant Attorney General (AAG); Ms. Dawn Halbrook, Veterinary Compliance Specialist; and Ms. Tracy Riendeau, CVT, Senior Medical Investigator.

#### I. CALL TO ORDER

**Roll call:** Ms. Whitmore at 8:39 a.m.

#### II. INITIAL INVESTIGATIVE REVIEWS

##### 1. 19-79, In Re: William Dean, DVM

Attorney David Stoll was present and made statements on Dr. Dean's behalf. Mr. Thomas Gibbons was present and made statements. After discussion and consideration, a motion was made by Ms. Frost and seconded by Dr. Bertch to **disagree** with the Investigative Committee's recommendation and **dismiss** this issue with no violation. Roll call: Dr. Bertch, aye; Dr. Byrne, aye; Ms. Frost, aye; Ms. Creager, nay; Ms. Soloman, nay; Dr. Wright, aye; Mr. Loughead, nay; Dr. Heinrich, aye; and Dr. Jaynes, nay. Motion **passed** 5 ayes, 4 nays.

##### 2. 19-80, In Re: Katherine Goulbourn, DVM

Mr. Thomas Gibbons was present and made statements. After discussion and consideration, a motion was made by Ms. Frost and seconded by Dr. Bertch to accept the Investigative Committee's recommendation and **dismiss** this issue with no violation. Motion passed unanimously.

##### 3. 19-81, In Re: Elizabeth Glicksman, DVM

Attorney David Stoll was present to monitor. After discussion and consideration, a motion was made by Ms. Creager and seconded by Ms. Soloman to accept the Investigative

Committee's recommendation and **dismiss** this issue with no violation. Motion passed unanimously.

**4. 19-83, In Re: Gurjit Sandhu, DVM**

Attorney David Stoll was present to monitor. Ms. Maria Blechman was present and made statements. After discussion and consideration, a motion was made by Dr. Bertch and seconded by Dr. Heinrich to schedule this matter to an **Informal Interview**. Motion passed unanimously.

**5. 19-84, In Re: Staci Brigham, DVM**

Attorney David Stoll was present to monitor. Ms. Joycelee Burke was present and made statements. After discussion and consideration, a motion was made by Dr. Heinrich and seconded by Dr. Bertch to accept the Investigative Committee's recommendation and **dismiss** this issue with no violation. Motion passed unanimously.

**6. 19-85, In Re: Rebecca Keil, DVM**

Attorney David Stoll was present to monitor. After discussion and consideration, a motion was made by Dr. Byrne and seconded by Ms. Creager to accept the Investigative Committee's recommendation and **dismiss** this issue with no violation. Motion passed unanimously.

**7. 19-86, In Re: Kaitlin Raper, DVM**

After discussion and consideration, a motion was made by Dr. Jaynes and seconded by Dr. Wright to accept the Investigative Committee's recommendation and **dismiss** this issue with no violation. Motion passed unanimously.

**8. 19-87, In Re: Adam Polosetski, DVM**

After discussion and consideration, a motion was made by Dr. Jaynes and seconded by Dr. Wright to accept the Investigative Committee's recommendation and **dismiss** this issue with no violation. Motion passed unanimously.

**9. 19-88, In Re: Klayton Lapa, DVM**

Dr. Heinrich was recused. Dr. Lapa was present with attorney David Stoll and made statements. Ms. Patricia Ackermann was present and made statements. After discussion and consideration, a motion was made by Dr. Wright and seconded by Dr. Jaynes to offer Dr. Lapa a **Consent Agreement** adopting the Investigative Committee's proposed Findings of Fact as the Board's Findings Fact, and modifying the Conclusions of Law to **ARS § 32-2232 (12)** as it relates to **AAC R3-11-501 (1)** failure to provide professionally acceptable procedures by not documenting the dog's escape in the medical record or the subsequent assessment. Roll call: Dr. Bertch, aye; Dr. Byrne, aye; Ms. Frost, aye; Ms. Creager, aye; Ms. Soloman, aye; Dr. Wright, aye; Mr. Loughhead, aye; Dr. Heinrich, aye; and Dr. Jaynes, aye. Motion passed unanimously.

After further discussion and consideration, a motion was made by Dr. Wright and seconded by Dr. Jaynes to offer Dr. Lapa a Consent Agreement that included a **Decree of Censure**. Roll call: Dr. Bertch, aye; Dr. Byrne, aye; Ms. Frost, aye; Ms. Creager, aye; Ms. Soloman, aye; Dr. Wright, aye; Mr. Loughhead, aye; Dr. Heinrich, aye; and Dr. Jaynes, aye. Motion passed unanimously.

### **10. 20-08, In Re: Sandy Landry, DVM**

Attorney David Stoll was present to monitor. Ms. Patricia Ackerman was present and made statements. After discussion and consideration, a motion was made by Dr. Wright and seconded by Dr. Bertch to **dismiss** this issue with no violation. Motion passed unanimously.

## **III. INFORMAL INTERVIEWS AND BOARD DELIBERATION**

### **1. 18-125, In Re: Maria Zayas, DVM**

Dr. Zayas was present telephonically, made statements and answered questions.

- At 11:23am, after discussion and consideration, a motion was made by Dr. Jaynes and seconded by Dr. Heinrich to go into executive session for legal advice.
- At 11:27am, the Board went back into open session.

After further discussion and consideration, a motion was made by Dr. Jaynes and seconded by Ms. Soloman to adopt the Investigative Committee's Findings of Fact as the Board's Findings of Fact. Roll call: Dr. Bertch, absent; Dr. Byrne, aye; Ms. Frost, aye; Ms. Creager, aye; Ms. Soloman, aye; Dr. Wright, aye; Mr. Loughead, aye; Dr. Heinrich, aye; and Dr. Jaynes, aye. Motion passed 7 ayes, 1 absent.

After discussion and consideration, a motion was made by Dr. Jaynes and seconded by Dr. Heinrich to find Dr. Zayas in violation of **ARS § 32-2232 (25)** Performing veterinary services without having a valid veterinarian client patient relationship. Roll call: Dr. Bertch, absent; Dr. Byrne, aye; Ms. Frost, aye; Ms. Creager, aye; Ms. Soloman, aye; Dr. Wright, aye; Mr. Loughead, aye; Dr. Heinrich, aye; and Dr. Jaynes, aye. Motion **passed** 7 ayes, 1 absent.

### **2. 19-75, In Re: ShanAnne Edwards, DVM**

Dr. Edwards was present with attorney David Stoll, and made statements and answered questions. After discussion and consideration, a motion was made by Dr. Wright and seconded by Dr. Heinrich to find Dr. Edwards in violation of **ARS § 32-2233 (B) (3)** Minor records violations that are routine entries into a medical record and that do not affect the diagnosis or care of the animal. Roll call: Dr. Bertch, absent; Dr. Byrne, aye; Ms. Frost, aye; Ms. Creager, aye; Ms. Soloman, aye; Dr. Wright, aye; Mr. Loughead, aye; Dr. Heinrich, aye; and Dr. Jaynes, aye. Motion **passed** 7 ayes, 1 absent.

## **IV. ADMINISTRATIVE REVIEW OF PREVIOUS ACTIONS**

### **1.19-37: In Re: Crystal Delano, DVM. Quarterly appearance as required by Consent Agreement.**

Dr. Delano was present, made statements and answered questions in compliance with her Consent Agreement. The Board directed staff to request from the Responsible Veterinarian a letter describing the plan for Dr. Delano to work without supervision.

### **2.19-93: In Re: Adrienne Mulligan, DVM. Board may review, discuss, and take action on Continuing Education plan submitted in compliance with Consent Agreement.**

After discussion and consideration, a motion was made by Dr. Heinrich and seconded by Dr. Jaynes to approve Dr. Mulligan's continuing education plan submitted in compliance with her Consent Agreement. Motion passed unanimously.

**3.18-83: In Re: Virginia Kern, DVM. Board may review, discuss, and take action on completion of continuing education as required by Consent Agreement.**

After discussion and consideration, a motion was made by Dr. Wright and seconded by Ms. Soloman to approve Dr. Kern's completion of the continuing education as required by her Consent Agreement. Motion passed unanimously.

**4.19-07: In Re: Virginia Kern, DVM. Board may review, discuss, and take action on completion of continuing education as required by Consent Agreement and may return license to Active status.**

After discussion and consideration, a motion was made by Dr. Heinrich and seconded by Ms. Creager to approve Dr. Kern's completion of the continuing education as required by her Consent Agreement and return her license back to Active status. Motion passed unanimously.

**V. REPORTS, CORRESPONDENCE, REFERRALS AND OTHER BUSINESS**

**1. Board may review, discuss, and take action on presentation by Peter Mundschenk, DVM, State Veterinarian, regarding the Arizona Department of Agriculture's State Veterinarian's Office.**

Dr. Peter Mundschenk, State Veterinarian at the Arizona Department of Agriculture's State Veterinarian's Office was present, made statements and answered questions.

**2. Board may interview Investigative Committee member applicants and may review, discuss, and take action on appointment to the Committee.**

**a. Cameron Dow, DVM**

Ms. Frost was recused. Dr. Dow was present telephonically, made statements and answered questions.

**b. Julianne Miller, DVM**

Was not available to be interviewed.

**c. Matthew Goetz, DVM**

Ms. Frost was recused. Dr. Goetz was present, made statements and answered questions.

Ms. Frost was recused. After discussion and consideration, a motion was made by Ms. Creager and seconded by Ms. Soloman to appoint **Dr. Cameron Dow** to the Investigative Committee. Motion passed 7 ayes, 1 recusal, and 1 absent (Dr. Bertch).

**3. Board may review, discuss and take action on possible unlicensed practitioners:**

**a. Stacey Tucker – Pulse Therapy**

After discussion and consideration, a motion was made by Dr. Wright and seconded by Ms. Soloman to open an investigation regarding this matter. Motion passed unanimously.

**b. Megan Hammersley – Anesthesia-Free Teeth Cleaning**

After discussion and consideration, a motion was made by Dr. Wright and seconded by Ms. Soloman to open an investigation regarding this matter. Motion passed unanimously.

**c. Marsue Willett – Offering Pregnancy Checks Via Ultrasounds**

After discussion and consideration, a motion was made by Dr. Wright and seconded by Ms. Soloman to open an investigation regarding this matter. Motion passed unanimously.

**4. Board may review, discuss, and take action on compliance with Continuing Education waiver granted to Michael Cook, DVM (License #4800) and may offer a Consent Agreement with practice restriction.**

No action taken. Dr. Cook still has time to complete his continuing education under the waiver that was previously granted.

**5. Board may review, discuss, and take action on approval of veterinary license pending receipt of license fee.**

**a. Katherine Beckman**

**b. Mira Patel**

After discussion and consideration, a motion was made by Dr. Wright and seconded by Ms. Soloman to approve the above veterinary licenses pending receipt of issuance fee. Motion passed unanimously.

**6. Board may review, discuss, and take action on denial of licensure for failure to pass the State exam.**

**a. Michael J. Wiley, DVM**

After discussion and consideration, a motion was made by Ms. Creager and seconded by Ms. Soloman to deny licensure for applicants that failed the State exam and authorize Ms. Whitmore to represent the Board if a settlement conference is requested with her authority limited to denial of licensure. Motion passed unanimously.

**7. Board may review, discuss, and take action on recent legislation and possible impacts to the agency.**

**a. SB1062 – Address of Record**

**b. SB1086 – Health professions; temporary licensure**

Board requested this matter be placed on a future agenda for discussion.

**c. HB2118 – Unauthorized practice; health professions**

**d. HB2463 – Occupational regulations; licenses; communication; notice**

**e. HB2660 – Occupational regulation; prior conviction**

Ms. Williams summarized recent legislation and possible impacts to the agency.

**8. Board may review, discuss, and take action on American Association of Veterinary State Boards' Annual Update.**

No action taken.

**9. Board may review, discuss, and take action on FY21 budget request and the Arizona Integrated Planning System report.**

No action taken.

**10. Board may review, discuss, and take action to enter into Intergovernmental Services Agreement with the Arizona Board of Funeral Directors and Embalmers to conduct animal crematory inspections.**

Ms. Judith Stapley, Executive Director of Arizona Board of Funeral Directors and Embalmers and Gary Hendrix, Investigator and Compliance Officer at Arizona Board of Funeral Directors and Embalmers, were present, answered questions and made statements regarding discussion surrounding entering into Intergovernmental Services Agreement with the Arizona Board of Funeral Directors and Embalmers. After discussion and consideration, a motion was made by Ms. Soloman and seconded by Dr. Wright to approve the Intergovernmental Services Agreement between the Arizona Veterinary Board and Arizona Board of Funeral Directors and Embalmers. Motion passed unanimously.

**11. Board may review, discuss, and take action on consideration of possible legislation to transfer oversight of animal crematories to the Arizona Board of Funeral Directors and Embalmers.**

Ms. Judith Stapley, Executive Director of Arizona Board of Funeral Directors and Embalmers and Gary Hendrix, Investigator and Compliance Officer at Arizona Board of Funeral Directors and Embalmers, were present, answered questions and made statements regarding consideration and possible legislation to transfer oversight of animal crematories to the Arizona Board of Funeral Directors and Embalmers. After discussion and consideration, the Board directed staff to explore options into possible legislation to transfer oversight.

**12. Board may review, discuss, and take action on proposed changes to the American Association of Veterinary State Boards' Practice Act Model.**

No action taken.

**13. Board may review, discuss and take action on veterinary license applications.**

**a. Gordon Spronk**

After discussion and consideration, a motion was made by Dr. Heinrich and seconded by Ms. Creager to approve Dr. Spronk's veterinary license application. Motion passed unanimously.

**14. Board may review, discuss, and take possible action regarding orders of restitution under A.R.S. § 32-3225.**

Ms. Williams advised that with respect to restitution, a complainant needs to request reimbursement of fees in the complaint form. Examples of cases where restitution may be awarded are those where the Board finds that treatment was below the standard of care or there was overbilling by the veterinarian. It only applies to the veterinarian that the complaint is against and is limited to the amount paid for the service that the Board determines was not acceptable. It does not include the fees a person was charged from other veterinarians that have treated the pet to correct an issue. The Board should decide if restitution is warranted on a case-by-case basis.

**15. Board may review, discuss, and take action on approval of certification pending receipt of certificate fee.**

- a. Caitlin Anderson**
- b. Rachel Bolduc**
- c. Sabrina Bon**

- d. Jesse Brown
- e. Lucas Cavett
- f. Ashley Coleman
- g. Hayley Glaspie
- h. Alexandra Gotay Rodriguez
- i. Erika Hoffman
- j. Kelly Ivins
- k. Erin Jarvis
- l. Amanda Lavin
- m. Shelby Liu
- n. Brianda Luevano
- o. Lauren Madsen
- p. Alyssa Montgomery
- q. Sonora Orchard
- r. Jennifer Orong
- s. April Pimentel
- t. Cassandra Popp
- u. Amanda Powell
- v. Jessica Rockett
- w. Morgan Serventi
- x. Danielle Seto
- y. Caroline Shapiro
- z. Stephanie Tokarski
- aa. Alison Ukockis
- bb. Yulissa Villasenor
- cc. Holly Wood

After discussion and consideration, a motion was made by Dr. Wright and seconded by Ms. Creager to approve the above certifications pending receipt of issuance fee. Motion passed unanimously.

**16. Board may review, discuss, and take action on veterinary and certified veterinary technician (CVT) applications via universal recognition.**

After discussion and consideration, a motion was made by Dr. Wright and seconded by Ms. Creager to approve the veterinary and certified veterinary technician applications for universal recognition. Motion passed unanimously.

**17. Board may review, discuss, and take action on annual report to the Governor.**

After discussion and consideration, a motion was made by Dr. Wright and seconded by Ms. Creager to approve the annual report to the Governor. Motion passed unanimously.

**18. Board may review, discuss and take action on denial of veterinary technician certification for failure to pass the State exam and/or VTNE.**

- a. Erath, Ana Marie
- b. Ethelbah, Rolandrea
- c. Ham, Jeanette
- d. Meeks, Amanda
- e. Reyna, Raquel
- f. Schrank, Kayla
- g. Sharp, Kianna

After discussion and consideration a motion was made by Ms. Creager and seconded by Dr. Wright to deny certification for applicants that failed the State exam and/or VTNE and authorize Ms. Whitmore to represent the Board if a settlement conference is requested with her authority limited to denial of certification. Motion passed unanimously.

## **VI. REVIEW AND APPROVAL OF MINUTES**

### **a. June 19, 2019 Regular Session**

After discussion and consideration, a motion was made by Ms. Creager and seconded by Dr. Wright to approve the June 19, 2019 regular session minutes. Motion passed 5 ayes, 2 abstentions and 2 absent.

### **b. June 19, 2019 Executive Session**

After discussion and consideration, a motion was made by Ms. Creager and seconded by Dr. Wright to approve the June 19, 2019 executive session minutes. Motion passed 5 ayes, 2 absent and 2 abstentions.

### **c. August 21, 2019 Regular Session**

After discussion and consideration, a motion was made by Ms. Creager and seconded by Dr. Wright to approve the August 21, 2019 regular session minutes. Motion passed 6 ayes, 2 absent and 1 abstention.

### **d. August 21, 2019 Executive Session**

After discussion and consideration, a motion was made by Ms. Creager and seconded by Dr. Wright to approve the August 21, 2019 executive session minutes. Motion passed 6 ayes, 2 absent and 1 abstention.

## **VII. CONSENT AGENDA**

### **A. Approval to take Veterinary State Exam**

1. Bradberry, Britton (E)
2. Bray, Kathryn (S)
3. Corrao, Nicole (R)
4. Dantio, Mari (E)
5. Iliff, Christine (E)
6. Scholl, Susan (E)
7. Wilson-Cohen, Jennifer (R)
8. Bertrand, Jessica (R)
9. Corson, Melissa (E)
10. Griffin, Hailey (R)
11. Kidandaire, Amos (R)
12. Luberto, Angela (R)
13. Varley, Tanya (E)

**Approval to take Veterinary State Exam granted.**

### **B. Approval of Temporary Permit(s)**

1. Whittaker, John



2. Wilson-Cohen, Jennifer
3. Bertrand, Jessica
4. Corrao, Nicole
5. Corson, Melissa
6. Iliff, Christine

**Approval of Temporary Permit(s) granted.**

**C. Approval of Veterinary License**

1. Isidrom, Gracian (E)
2. Smith, Clayton (E)
3. Youngblood, Sherri (E)

**Approval of Veterinary Licenses granted.**

**D. Approval of Premises Licenses - Responsible Veterinarian listed**

1. R3328: Lang Veterinary Center. New Owner. Laura Lange, DVM
2. R3271: Williamson Valley Large Animal Veterinary Practice. New Premises. Miska Paget, DVM
3. R3272: Banfield Pet Hospital #5197. New Premises. Gabriel Franca, DVM
4. R3325: Banfield Pet hospital #5214. New Premises. Erin Robison, DVM
5. R3333: Merel Huff, DVM Veterinary Services PLLC. New Premises. Merel Huff, DVM
6. R3334: Montezuma Veterinary Services. New Premises. Lana Holcomb, DVM
7. R3338: Banfield Pet Hospital #1267. New Responsible Veterinarian. Amy Thomas Ariano, DVM
8. R3339: Katz and Dogs Wellness Clinic. New Premises. Tanja Katz, DVM
9. R3341: Banfield Pet Hospital #1082. New Responsible Veterinarian. Benjamin Macuil-Rojas, DVM
10. R3342: Banfield Pet Hospital #4016. New Responsible Veterinarian. Lisa Schnier, DVM
11. R3343: Hillside Animal Hospital. New Responsible Veterinarian. Brad J Rosonke, DVM

**D (4), (7), (9), and (10), Removed from Consent Agenda.**

**Approval of Premise Licenses granted.**

**E. Approval of Random Premises Inspections**

1. P0366: Winslow Veterinary Clinic. Dennis W Peters, DVM
2. R0185: Scott Animal Hospital. Emerson A Scott, DVM
3. R0330: Van Aken Pet Hospital. Suzanne Johnson, DVM
4. R0190: Animal Hospital Of Havasu. Cary Buckman, DVM
5. R0759: Cedar Ridge Veterinary Center. Milton DeSpain, DVM
6. R1152: P.A.W.S Clinic. Tammy Helzer, DVM
7. R1817: Visiting Vet. Ann M Ferens, DVM
8. R1826: A.R.K. Mobile Veterinary Services. Pamela Brambert, DVM
9. R1961: VCA Apache Animal Hospital. Heather Schobert-Nichols, DVM
10. R1971: Hassayampa Veterinary Services. Joanne Ruisi, DVM
11. R2019: Camelback Animal Clinic. Manuel Cruz Castenado, DVM
12. R2175: Low Cost Spay/Neuter Clinic. Taylor Williams, DVM
13. R2185: Desert Mountain Animal Hospital. J.A. Phelps, DVM

**E (3) and (11) Removed from Consent Agenda**

**Approval of Random Premise Inspections granted.**

**F. Change of Scope Request**

1. R0185: Scott Animal Hospital LLC. Add Mobile Unit. Emerson Scott, DVM
  2. R2663: Leo Veterinary Care. Add surgery. Felicitas Tantiyatyanon, DVM
- Approve of Change of Scope Request granted.**

**G. Approval of Animal Crematory Inspections**

1. C0004: PALS-Pet & Animal Lovers Service LLC. Katherine Heuerman
- Approval of Animal Crematory Inspections granted.**

**H. Approval to take Veterinary Technician Exam(s)**

1. Lane, Amanda
2. Romero, Cassandra
3. Polerecky, Laura
4. Sadler, Maiya

**Approval to take Veterinary Technician Exam(s) granted.**

**I. Approval of Veterinary Technician Certificate (CVT)**

1. Duncan, Samantha

**Approval of Veterinary Technician Certificate (CVT) granted.**

**J. Approval to take Veterinary Technician Exam(s)**

1. Alviso, Dulce
2. Duran, Victoria
3. Hovinga, Devona
4. Kosur, Tiffany
5. Nelson, Vanessa
6. Perez, Danielle
7. Quintana Castro, Dulce

**Approval to take Veterinary Technician Exam(s) granted.**

After discussion and consideration, a motion was made by Dr. Wright and seconded by Ms. Creager to approve the Consent Agenda as amended. Motion passed unanimously.

**Items Removed from Consent Agenda**

**D (7), (9), and (10)**

After discussion and consideration, a motion was made by Dr. Wright and seconded by Ms. Creager to approve the above premises pending compliance. Motion passed unanimously.

**D (4)**

After discussion and consideration, a motion was made by Dr. Wright and seconded by Ms. Creager to approve the above premises pending inspection and compliance. Motion passed unanimously.

**E (3)**

After discussion and consideration, Board directed staff to re-inspect premises in 6 months.

**E (11)**

After discussion and consideration, a motion was made by Dr. Wright and seconded by Ms. Frost to open an investigation with respect to non-compliant premises. Motion passed unanimously.

**VIII. SUMMARY OF CURRENT EVENTS**

Several Board members will be at the American Association of Veterinary State Board's Annual Meeting September 26 – 28, 2019.

**IX. CALL TO PUBLIC**

No members of the public were present.

**X. ESTABLISHMENT OF FUTURE MEETING DATE**

The next *regular* meeting will be held on **Wednesday, October 16, 2019**, beginning at 8:30 a.m. at 1740 W. Adams St., Board Room "A," Phoenix, Arizona, 85007.

**XI. ADJOURNMENT**

The meeting adjourned at 1:49p.m.

Respectfully submitted,



Victoria Whitmore, Executive Director